23 March 2016

Import Industry Advice Notice   **17/2016**

Document processing email update and closure

Who does this notice affect?

All clients currently lodging import documentation for biosecurity assessment via email.

For information

This information is following on from Industry Advise Notice 12/2016.

As of 30 March 2016, the Cargo Online Lodgement System (COLS) will be used to lodge all Full Import Declarations.

As a result, the nationalquarantine.processing@agriculture.gov.au email and nationalfood.processing@agriculture.gov.au email will be discontinued for all Full Import Declarations and Upgraded Self Assessed Clearances.

The following commodities will be exempt from lodgement into COLS and will need to be sent to our new importassessment@agriculture.gov.au email address:

- Carnets
- Military Consignments
- Personal Effects
- Ship Stores
- Transhipment Requests

In addition communication relating to the below will remain open within the new email address for:

- Imported Food Laboratory nomination forms
- Overtime booking requests
- Payments (subject to the above commodities)

The sacncc@agriculture.gov.au email will continue to operate and will also now include:

- All Upgraded Self Assessed Clearances
- Movement Advice for Animal Transport Equipment

To continue the departments approach in modernising and improving service delivery, more information will be published shortly to advise how clients will be able to identify and prioritise their lodgements when sending documentation to importassessment@agricutlure.gov.au and sacncc@agriculture.gov.au.

Further information?

For more information on COLS please go to our website http://agriculture.gov.au/import/cols. A user guide, questions & answers and tips for using the system have been updated and are also available on our website. If you would like to provide feedback or have a question regarding COLS, please email us COLStransition@agriculture.gov.au.