



Biosecurity information for international sellers sending goods to Australia

Australian biosecurity laws are strict. This is to protect Australia's agricultural industries and unique environment and wildlife from exotic pests and diseases.

If you sell goods to customers in Australia, you must comply with Australian biosecurity laws. Complying with Australia's import conditions will also help prevent border delays, export or destruction of your products and customer dissatisfaction.

Mail articles arriving at Australia's international mail centres are assessed and may be screened by biosecurity officers, using detector dogs or X-ray technology.

Certain food, plant material and animal products are not permitted, while other goods are only allowed if they meet biosecurity import conditions. Goods that do not meet import conditions may be exported or destroyed. Some goods may require treatment before they can be released to the importer. Agreement to treat and payment must be provided by the importer before the treatment occurs.

Check if it is allowed

Before sending food, plant material or animal products to Australia, check if it is allowed.

- Search the Biosecurity Import Conditions system (BICON) at agriculture.gov.au/bicon for the type of goods you wish to send.
- Ensure all import conditions can be met before sending the goods (noting that some goods require the importer to obtain an import permit prior to importation).

The Australian Government works with major online platforms to restrict the sale of biosecurity risk goods to customers in Australia.

Sellers who are sending goods that pose a biosecurity risk to Australia will be reported to the platform's regulatory team.

Sending permitted goods

Make sure goods are prepared and packed properly. Declare items accurately.

Pack

- ✗ Do not pack goods in egg cartons, wooden boxes, or cardboard boxes that have been used to hold fruit, vegetables and meat or smallgoods. These packing materials may be contaminated with pests and diseases.
- ✗ Do not pack with straw or dried plant material. Use newspaper or foam to wrap fragile goods.

Declare

- ✓ Complete the postal declaration label clearly and correctly. Include a detailed description i.e., what is it and what is it made from. Descriptions such as 'gift', 'present' or 'goods' are not acceptable. Itemise everything inside the article, including any packing materials used.

DO NOT SEND

The following goods pose a high biosecurity risk and should not be sent to Australia (unless all import conditions can be met). Note this list is not exhaustive.



Seeds

- ✗ seeds for planting, such as flower, tree or vegetable seeds
- ✗ seeds for eating, for example, sunflower, pumpkin and sesame seeds
- ✗ ornaments, jewellery, souvenirs or crafts made with seeds

Live plants

- ✗ including cactus/succulents or aquarium and bonsai plants
- ✗ moss or moss balls
- ✗ bulbs, cuttings or tissue cultures

Soil, fertiliser and growing media

- ✗ peat, clay or coir
- ✗ soil improver

Animals

- ✗ live animals
- ✗ hatching eggs
- ✗ fish spawn
- ✗ insects
- ✗ shrimp (sea monkeys)
- ✗ snails

Pet food, treats and therapeutic products for animals

- ✗ canned or dried pet food
- ✗ kibble
- ✗ catnip
- ✗ rawhide chews or pig ears
- ✗ flea and tick treatments
- ✗ worming tablets
- ✗ vitamins or supplements

Laboratory materials

- ✗ test kits
- ✗ animal fluids and tissues
- ✗ culture media
- ✗ microorganisms or viruses
- ✗ genetic material

Flowers and foliage (fresh or dried)

- ✗ cotton bolls (natural cotton balls)
- ✗ cut flowers
- ✗ dried flowers or foliage
- ✗ wreaths or pinecones

Fruit and vegetables

- ✗ fruit or vegetables
- ✗ dried citrus or citrus peel
- ✗ dried fruit with skin or seeds
- ✗ products containing fruit seeds, skin, peel, or pieces, such as herbal teas

Meat and animal products

- ✗ fresh/frozen or preserved meat, including jerky, bakkwa, sausages, salami or other smallgoods
- ✗ dairy or products containing dairy
- ✗ eggs, including whole eggs or products containing egg
- ✗ birds' nest

Herbs, spices and therapeutic products

- ✗ herbs or spices
- ✗ traditional medicines or dietary supplements containing animal, plant or microbial ingredients

Wood, bamboo and plant fibre articles

- ✗ wooden articles contaminated with timber borers, insect pests, or bark
- ✗ fresh or green bamboo
- ✗ wood chips
- ✗ grape vine products and decorations
- ✗ banana leaf products and decorations

Ornamental goods and animal fibres

- ✗ wool, hair or fibre from animals
- ✗ feathers or goods made from feathers
- ✗ taxidermy animals
- ✗ animal hides or skins