



NEXDOC – Other Goods FAQs

What are 'Other Goods'?

'Other Goods' is a catch-all term used for all non-prescribed goods (NPGs) that are not skins, hides, wool, blood products, honey, rendered products, or petfood. These goods have no mandatory export conditions under Australian export laws but may require certification for the purposes of meeting importing country requirements.

Commonly, the products are exported under a Declaration and Certificate as to Condition (EX188B or EX188M) if the importing country requires certification. Some examples include:

- Processed foods, ingredients, and beverages
- Edible vitamins and supplements
- Animal feed and feed additives
- Fertilisers
- Shells.

Will I still be able to obtain a manual certificate to condition to Singapore?

All certification requests for a Declaration and Certificate as to Condition (formerly EX188M and EX188B) for the above products must be lodged through NEXDOC. In NEXDOC, these certificates will be titled the NX188M and NX188B.

How will I know if the Other Goods product I am exporting to Singapore requires a certificate to condition, and whether this certification is available manually or through the NEXDOC portal?

It is the exporters responsibility to check importing country requirements with their importer or customer. This should be done well in advance of any planned shipments.

Where known, the department also specifies importing country requirements for [Other Goods in the Manual of Importing Country Requirements \(Micor\)](#) database NPG page. This information will advise whether a certificate is required and if it needs to be applied for manually or via NEXDOC.

My importer/customer is stating that certification is required for my product, but Micor doesn't stipulate any certification requirements, and I am unable to identify an appropriate product code for selection in the NEXDOC portal? Who do I contact?

The NEXDOC helpdesk can be contacted by calling either (02) 6272 4700 or (02) 6272 4800, or by emailing NEXDOC@aff.gov.au



Why are 'Other Goods' moving to NEXDOC?

NEXDOC is a comprehensive system designed to improve your experience with our export services. NEXDOC automates manual certification and export documentation, decreasing the reliance on paper forms. Certification issued by NEXDOC will have a unique QR code to improve tracking and security, removing the need for blue paper (where agreed with importing countries).

You can also use NEXDOC to:

- Track the approval process of your certification
- Preview certification before printing
- Print your own certification on white paper
- Obtain customs clearance by registering for the Single Electronic Window. Information on the benefits of NEXDOC can be found [here](#)

Why are Other Goods only moving on to NEXDOC for Singapore?

The department is undertaking a staged release of Other Goods pending importing country acceptance. As other markets accept changes to certification, they will be made available in the NEXDOC system.

How do I access NEXDOC

Further information, including access NEXDOC user guidance material can be found at <https://www.agriculture.gov.au/biosecurity-trade/export/certification/nexdoc/help>
Free training on how to use NEXDOC is also being offered. Session days and times can be accessed at <https://www.agriculture.gov.au/biosecurity-trade/export/certification/nexdoc/transition>