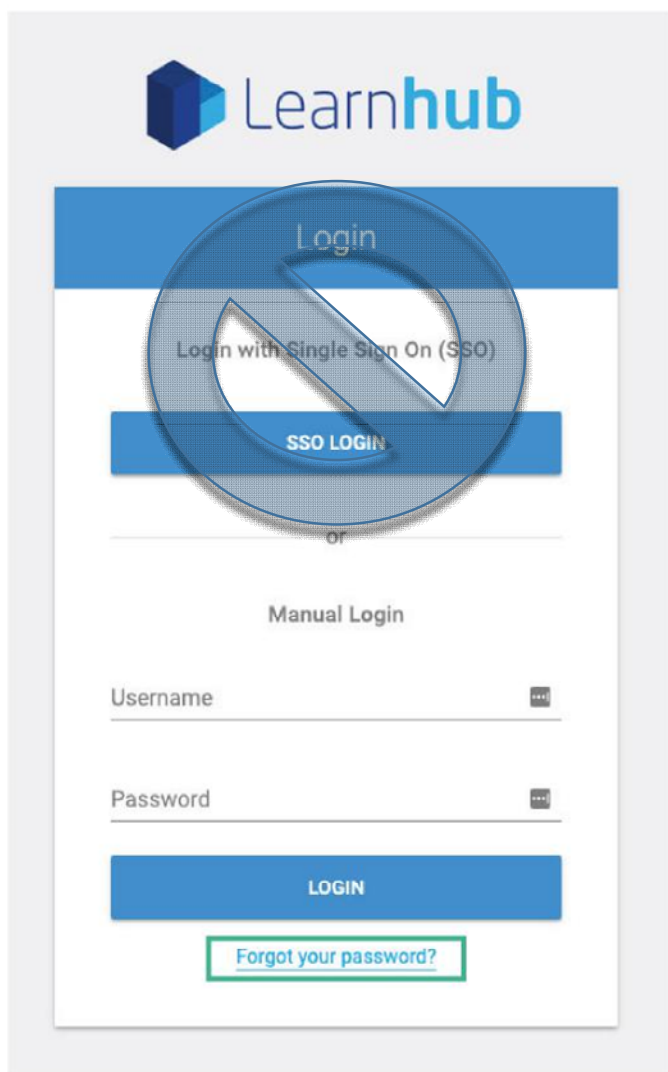


How to reset your Learnhub password

This guide will show you how to reset your Learnhub password.

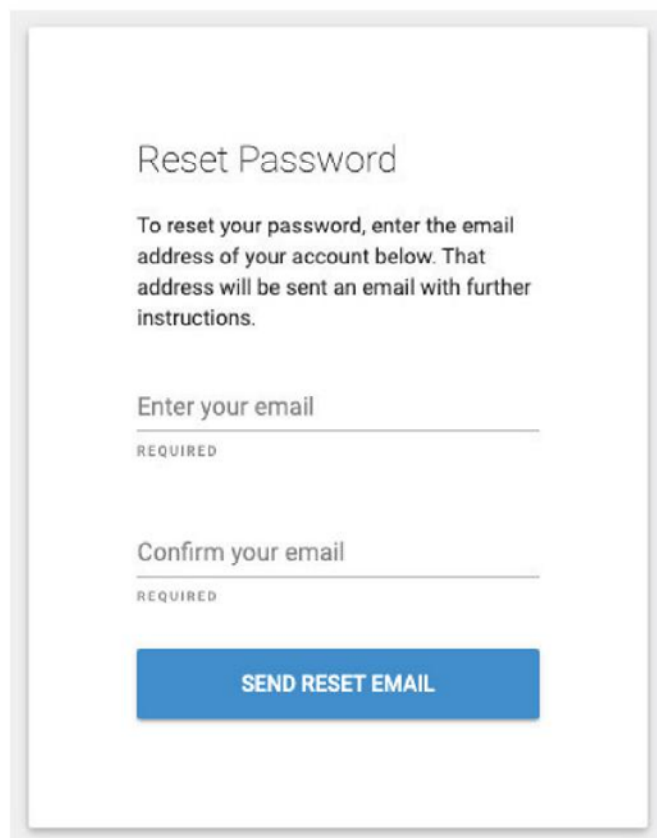
How to reset your Learnhub password

1. On the **login** page, click the **Forgot your password** button to request a password change.



The screenshot shows the Learnhub login interface. At the top is the Learnhub logo. Below it are two main login options: 'Login' (with a magnifying glass) and 'Login with Single Sign On (SSO)' (with a magnifying glass). Underneath these is an 'SSO LOGIN' button. Below that is an 'or' separator and a 'Manual Login' section. This section contains 'Username' and 'Password' input fields, each with a 'LOGIN' button. At the bottom of the manual login section is a 'Forgot your password?' link highlighted with a green box.

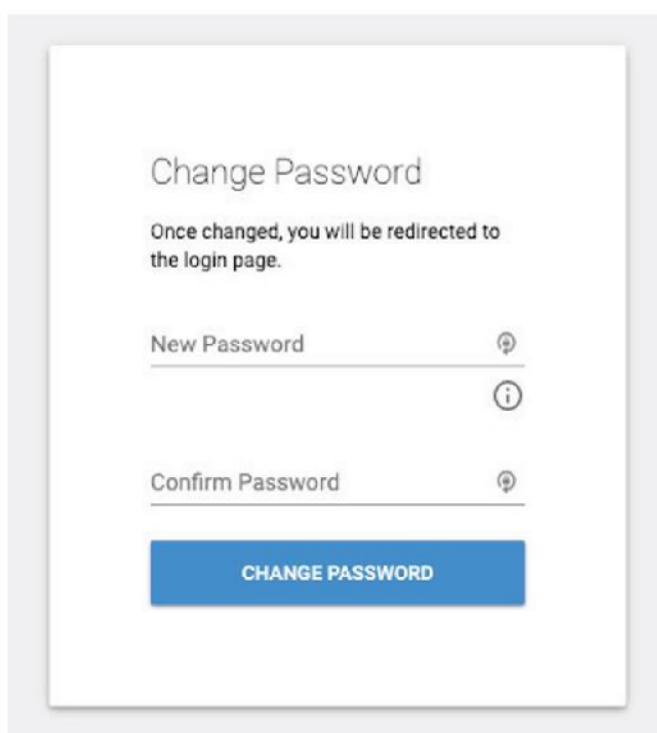
2. Enter and confirm your email address, then click **Send reset email** to generate a password reset link. This must be the email address associated with your account.



The 'Reset Password' form has the following elements:

- Title: Reset Password
- Instructions: To reset your password, enter the email address of your account below. That address will be sent an email with further instructions.
- Input field: Enter your email (REQUIRED)
- Input field: Confirm your email (REQUIRED)
- Button: SEND RESET EMAIL

3. Head to your inbox, click on the password reset email then create & confirm your new password, then click **Change Password**.

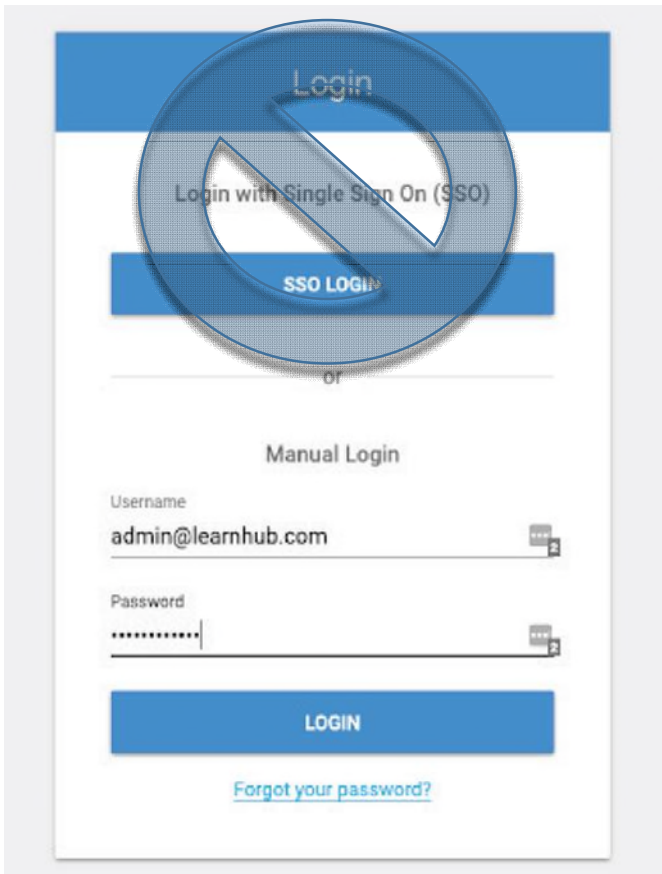


The 'Change Password' form has the following elements:

- Title: Change Password
- Instructions: Once changed, you will be redirected to the login page.
- Input field: New Password (with strength indicator)
- Input field: Confirm Password (with strength indicator)
- Button: CHANGE PASSWORD

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4. Now you can sign in using your email address and your new password.



The screenshot shows the Learnhub login interface. At the top, there is a blue header with the word "Login" in white. Below the header, there is a section for "Login with Single Sign On (SSO)" with a blue button labeled "SSO LOGIN". This button is circled in red with a large red 'X' over it, indicating it is disabled. Below this, there is a section for "Manual Login" with a "Username" field containing "admin@learnhub.com" and a "Password" field with masked characters. A blue "LOGIN" button is positioned below the password field, and a link for "Forgot your password?" is located at the bottom of the form.