



How to login to Learnhub

Accredited persons can access approved arrangement class 19 continued biosecurity competency activities and other resources through our Learnhub platform.

Create a password and login to Learnhub

- 1) To access Learnhub, visit the following link or type it directly into the address bar of your internet browser: <https://www.learnhub.agriculture.gov.au>

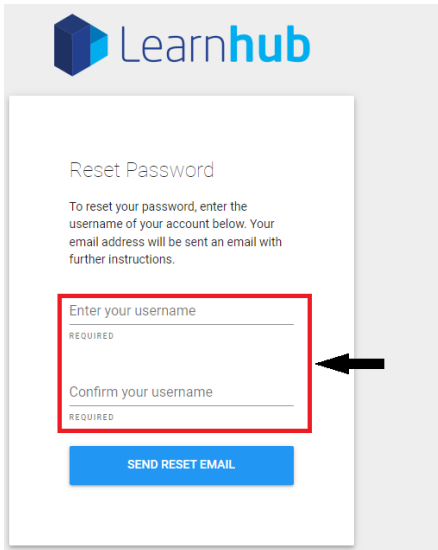
Note: we recommend you bookmark this site for quick access.

- 2) Under the **Manual Login** field, click the **Forgot your password** button. This allows you to setup a password for the first time or create a new password.

The screenshot shows the Learnhub login interface. At the top is the Learnhub logo. Below it is a search box with the text 'Please select your Agency from the list to login with SSO:'. A blue button labeled 'SSO LOGIN' is below the search box. Below that is the text 'If your agency is not listed above you can login manually below.' A blue header bar labeled 'Login' is next. Underneath is a 'Manual Login' section with two input fields: 'Username or Email' and 'Password'. Below these fields is a blue button labeled 'LOGIN'. At the bottom of the manual login section is a link labeled 'Forgot your password?' which is highlighted with a red rectangular box. A black arrow points from the right side of the page towards this link.

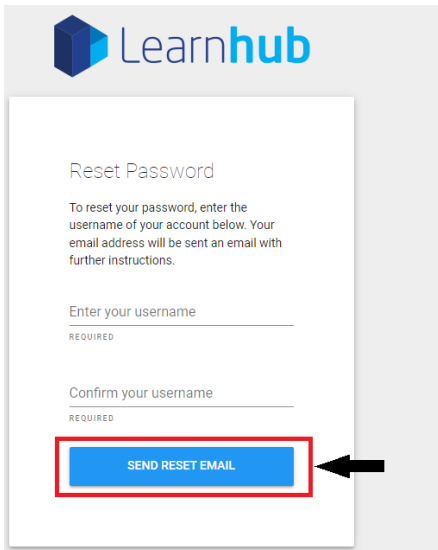
- 3) Type your email address into the **Enter your username** and **Confirm your username** fields.

Note: Your username/email is the unique email address that is registered with the department. If you are unsure of your registered email, please contact AEPsupport@aff.gov.au.



The screenshot shows the Learnhub logo at the top left. Below it is the title 'Reset Password' and a paragraph: 'To reset your password, enter the username of your account below. Your email address will be sent an email with further instructions.' There are two input fields: 'Enter your username' and 'Confirm your username', both with 'REQUIRED' text below them. A blue button labeled 'SEND RESET EMAIL' is at the bottom. A red rectangular box highlights both input fields, and a black arrow points to the 'Enter your username' field.

- 4) Click the **Send reset email** button to generate a password reset link.

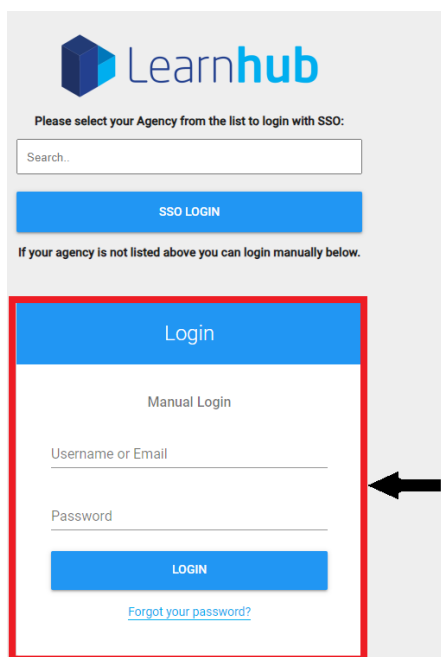


This screenshot is identical to the previous one, showing the 'Reset Password' form. In this version, a red rectangular box highlights the blue 'SEND RESET EMAIL' button, and a black arrow points to the button.

- 5) Head to your email inbox and follow the email instructions to setup a new password. The process will redirect you back to the Learnhub login page, where you will be prompted to create a new password.

- 6) You should now be able to login to Learnhub by completing the **Manual Login** fields (email and password) and selecting the **Login** button.

*Note: the **SSO Login** option is not available for accredited persons.*



The screenshot displays the Learnhub login interface. At the top, the Learnhub logo is visible. Below the logo, there is a section for SSO login with the text "Please select your Agency from the list to login with SSO:" and a search box. A blue button labeled "SSO LOGIN" is positioned below the search box. Below the SSO login section, there is a note: "If your agency is not listed above you can login manually below." The manual login section is highlighted with a red border and contains a blue header labeled "Login", the text "Manual Login", two input fields for "Username or Email" and "Password", a blue button labeled "LOGIN", and a link for "Forgot your password?". A black arrow points to the "LOGIN" button.

More information

If you require further assistance, please email AEPSupport@aff.gov.au.

Acknowledgement of Country

We acknowledge the Traditional Custodians of Australia and their continuing connection to land and sea, waters, environment and community. We pay our respects to the Traditional Custodians of the lands we live and work on, their culture, and their Elders past and present.

© Commonwealth of Australia 2023

Unless otherwise noted, copyright (and any other intellectual property rights) in this publication is owned by the Commonwealth of Australia (referred to as the Commonwealth).

All material in this publication is licensed under a [Creative Commons Attribution 4.0 International Licence](https://creativecommons.org/licenses/by/4.0/) except content supplied by third parties, logos and the Commonwealth Coat of Arms.

The Australian Government acting through the Department of Agriculture, Fisheries and Forestry has exercised due care and skill in preparing and compiling the information and data in this publication. Notwithstanding, the Department of Agriculture, Fisheries and Forestry, its employees and advisers disclaim all liability, including liability for negligence and for any loss, damage, injury, expense or cost incurred by any person as a result of accessing, using or relying on any of the information or data in this publication to the maximum extent permitted by law.