FAQ

EU TRACES New Technology (NT) for honey and apiculture products

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In this document

This document contains the following topics.

Purpose of this document

This document provides answers to frequently asked questions about the EU TRACES New Technology (NT) system, the digital certification management platform for the importation of goods into the European Union. It covers the commodities that rely on TRACES NT, the certification process, registration, and guidance on using the service.

What is TRACES New Technology (NT)?

TRACES NT is the European Union's digital certification management platform for importing goods into the EU. Export systems connect with TRACES NT to digitise the exchange of export certification.

Which commodities use TRACES NT for exporting to the European Union?

The following commodities rely on EU TRACES NT for certification when exporting to the EU:

- Meat
- Dairy
- Fish
- Honey and apiculture

How does TRACES NT impact the certification process for honey and apiculture exports to the European Union?

With TRACES NT, the certification process for honey and apiculture exports to the EU becomes electronic, eliminating the need for manual applications or paper certificates. Department staff will no longer sign and seal export certificates, as certificates exchanged with EU countries using TRACES NT will be electronic and paperless. Exporters will receive a digital extract in NEXDOC, which serves as a commercial document for their records. This extract does not need to be provided to EU border control posts for goods clearance.

How to use the TRACES NT service?

To use the TRACES NT service, honey and apiculture exporters must register with both NEXDOC and the TRACES NT platform. Exporters are required to use the NEXDOC system to complete a Request for Export (REX). Users will be guided through the REX workflow and must supply relevant information for lodgement. This information is transmitted to the EU's TRACES NT system, eliminating the need for a paper export certificate.

How to register for TRACES NT and obtain an EU TRACES ID

Exporters can find all TRACES NT information and registration processes on the EU TRACES website: TRACES NT Documentation (europa.eu). While NEXDOC requires exporters to provide their TRACES ID, the department is not responsible for registering exporters with the TRACES NT system.

How do I provide my TRACES ID in NEXDOC?

Exporters can include their EU TRACES ID in their registration application or update their account in NEXDOC. For additional guidance, please view the user guide NEXDOC Add EU TRACES ID.

Further Guidance

When lodging a REX to the EU, be aware of the following crucial fields:

1. *Exporter TRACES ID*: Obtain this upon registration with EU TRACES NT. This is not the same as your export establishment registration. You must have your TRACES ID saved in your NEXDOC profile to export to the EU.

2. *Consignee TRACES ID:* This is the TRACES ID of the individual or business receiving the goods. Your consignee must provide this to you.

3. *Place of Destination:* Include the approval number, destination business name, and address where the consignment is delivered for final unloading. The approval number is provided by the EU and must match the destination business name and address.

4. *Place of Dispatch:* Provide the department issued export establishment registration number of the establishment where the goods were dispatched from.

5. *Primary Manufacturer Details:* Include the department issued export establishment registration number of the establishment that manufactured the goods.

6. *Secondary Manufacturer Details (optional):* If a secondary manufacturer contributed to the manufacturing of the goods, you need to provide this information. If it is an Australian manufacturer, include their department issued export establishment registration number. If an overseas manufacturer was involved, you will need to obtain and provide their Operator Activity Number held within TRACES NT.

Need further assistance?
Food Exports: Phone 1800 900 090 or email foodexports@aff.gov.au
NEXDOC Helpdesk: Phone (02) 6272 4700 or e-mail nexdoc@aff.gov.au

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