Quick Response (QR) code on NEXDOC export certificates

What is a QR code?

A QR code (short for Quick Response code) is an array of black and white squares or pixels set in a grid that stores data for a machine to read. A smartphone or camera can quickly process the information contained in a QR code's specific arrangement of pixels, making it a convenient way to store and access data.

Where does the department use QR codes?

The department uses QR codes on the Next Export Documentation (NEXDOC) export certificates.

Why do NEXDOC certificates use QR codes?

With the removal of security paper on our NEXDOC export certificates, QR codes provide increased security and real time information to importing countries that the certificate is authentic.

How do I use the QR code?

To verify the NEXDOC export certificate, scan the code through a smart device, this will provide the consignment specific information needed for verification authentication.

Who should use the QR code?

The QR code is for importing country officials to ensure the certificate is valid, however exporters can also scan the QR code on their smart device to see some certificate information.
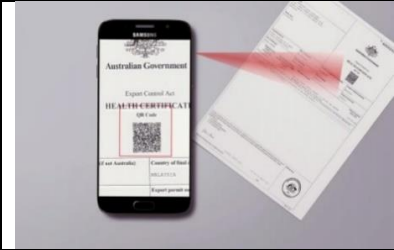
What information can I see on the QR code?

When scanning the QR code you will be directed to a webpage to confirm the certificates authenticity. Information from the certificate may include the:
- Certificate number
- Status of certificate
- Issue date
- Exporter details
- Consignee/ importer details
- Departure date
- Port of loading
- Port of discharge
- Description of goods.

Instructions on how to use the QR code on NEXDOC certificates.

Reading QR code	Certificates with QR code
Step 1. Certificate presented at port and official wishes to validate authenticity.	
Step 2. Official can use smart phone camera to scan code.	
Step 3. Important certificate information is displayed and can be matched to document.	
Step 4. The web address will confirm the certificate's authenticity. Both web addresses are genuine: https://api.awe.gov.au/ https://online.agriculture.gov.au/	