



# FAQ

## EU TRACES New Technology (NT)

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## Purpose of this document

This document provides answers to frequently asked questions to using EU TRACES New Technology (NT).

## What is TRACES New Technology (NT)?

TRACES NT is the European Union's digital certification and management platform for importation of goods into the European Union. Our export systems will connect with TRACES NT to digitise our export documentation exchange.

## Will all commodities being exported to the European Union connect to TRACES NT?

No, this only impacts meat, seafood, dairy, honey and apiculture products.

## How does this impact the export process for clients exporting to the European Union?

All meat, seafood and dairy export certificates for the EU will be made electronic, meaning they will no longer require printed certificates.

There will be new data fields within REX/RFP applications. Clients will need to supply the following information:

1. [Exporter TRACES ID](#)  
Exporters will obtain this when they register with EU TRACES. While many exporters will already have this information, this will be the first time that our export systems mandate their input.
2. [CN Code \(Combined Nomenclature Code\)](#)  
This is the EU's eight-digit coding system which is aligned with the Harmonised System (HS) codes with further EU sub-categories.
3. Indicate if the product is for the [Final Consumer](#)  
This is a Yes or No tick box option.
4. [Consignee TRACES ID](#)  
This is the TRACES ID of the individual or business receiving the goods.
5. [Transport Details](#)
  - **Approval Number**  
Indicates the approval number provided by the EU of the establishment of destination.
  - **Business Name**  
Indicate the name of the business where the consignment is being delivered for final unloading.
  - **Place of destination**  
Indicate the address of where the consignment is being delivered for final unloading.
6. [Batch code](#)  
Batch number will be required for each line of product on a certificate. This should match the batch number displayed on any carton, labels or commercial documents.

## How does this impact the export process for staff?

Department staff will no longer need to sign and seal export certificates for the EU. Certificates and permits exchanged with the EU will be electronic and paperless.



## **How do exporters obtain their TRACES NT registration or information about EU importing requirements?**

All TRACES NT information and registration processes can be found on the EU TRACES website:  
[https://webgate.ec.europa.eu/tracesnt-help/Content/B\\_Getting%20Started/getting-started.htm](https://webgate.ec.europa.eu/tracesnt-help/Content/B_Getting%20Started/getting-started.htm)

While our Australian export systems will soon be required to collect the above information in export applications, the department is not responsible for registering exporters with the TRACES NT system.

## **Where do exporters go to update their EU TRACES ID?**

For exporters operating in NEXDOC, they can include this in their registration application, or alternatively they can update their account. For additional guidance please view the user guide *NEXDOC Add EU TRACES ID* - <https://www.agriculture.gov.au/biosecurity-trade/export/certification/nexdoc/help>

For exporters using EXDOC, you will need to call the Helpdesk on 02 6272 4700.

### **Need further assistance?**

**Food Exports:** Phone 1800 900 090 or email [foodexports@aff.gov.au](mailto:foodexports@aff.gov.au)

**NEXDOC Helpdesk:** Phone (02) 6272 4700 or e-mail [nexdoc@aff.gov.au](mailto:nexdoc@aff.gov.au)