s. 22(1)(a)(ii)

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Overview of the reform agenda

Objective: To be a modern , data-led and risk-based regulator and provide a more efficient and effective export regulatory system that reduces costs and compliance burden on exporters through digitised and interconnected processes and platforms

BUSTING CONGESTION FOR AGRICULTURAL EXPORTERS

What does success look like?

Digital Services to Take Farmers to Markets

Modernising Australia's Agricultural Export Systems and Taking our services online

Targeted Interventions for Seafood and LAE

Reforming our livestock and seafood sectors, and assisting exporters meet regulatory standards in order to access markets

Building a More Competitive Meat Industry

Modernise the export meat regulatory system to reduce regulatory burden and more flexible and risk-based assurance approaches

Harmonised and streamlined plant export regulation

Simplify processes for plant product exports and harmonise regulation

More Efficient and Sustainable Export Regulation

Freeze in fees and charges to maintain export systems and facilitate reforms

Target efforts to improve compliance for exporters

✓ We implement services to make it easier for our exporters to access export systems, understand the rules, meet their obligations.

Downward pressure on costs of regulation for the department

✓ Implement reforms that will significantly transform our processes and how we engage with exporters. These changes will result in the costs of regulatory services being covered by fees and charges by 2023-24, by at least $21.4 million less than if no reforms occurred.

Busting Congestion For Agricultural Exporters is the core of our agricultural trade reform agenda comprising more than 60 digital transformation and regulatory reform projects.

DE-REGULATION AGENDA

s. 22(1)(a)(ii) s. 22(1)(a)(ii)

Excellence in Professional Regulation Pilot Program

Improve regulator capability and performance through a trial training program in conjunction with PM&C and the new APS Academy

Market Access Gains and Other Economic Benefits to Industry

✓ Streamlining trading requirements and facilitating exports will help drive economic recovery nationally, particularly in rural, regional, and remote Australia. When implemented the reforms will contribute to generating at least $236 million by 2030 of other benefits to industry.

Delivering early benefits to exporters

Digital Foundations	s. 22(1)(a)(ii)	Live animal exports reform	s. 22(1)(a)(ii)	s. 22(1)(a)(ii)
Delivered **early digital foundations for the program**: an upgraded core export certificate platform, a new cloud enabled platform for building new digital services, and a development platform Released **closed trial of initial digital registration services** allowing exporters to add or remove their staff themselves – one of the most common changes made Developed a proof of concept for a **digital services gateway to allow industry to integrate** directly with export systems and data Completed uptake of **paperless certification**: paperless trade with NZ, USA, Japan, Canada and the Philippines; paperless certification for pre-clearance for China, Korea, Malaysia, Indonesia and Taiwan		**Agreed five projects with livestock industry** which will provide savings in compliance costs Developed and implemented a **regulatory training framework** to improve staff capability and culture Strengthened **internal policies and procedures**, including introducing a new Compliance Statement for the Export of Livestock; updating customer service standards		

Case Studies

MICOR

The Manual of Importing Country Requirements sets out the known technical requirements that exporters must meet for the products they export to be accepted by trading partners.

s. 22(1)(a)(ii)

They said …	So we …		And now they say …
It's hard to find what I'm looking for	Developed enhanced search functions for meat, seafood and live-animals.	69%	That the enhanced search function makes it easier to find what they were looking for
Micor is hard to use	Developed a new user interface.	71%	That the new user interface made it easier to use Micor
It's hard to know what's changed in Micor	Developed the Micor Update Service – including 'push' notifications	91%	That the push notifications make it easier to keep up to date with changes in Micor
Micor doesn't work on my tablet	Developed a responsive user interface.	69%	That having a responsive user interface makes it easier to use Micor
Micor doesn't print nicely	Made Micor printouts and PDFs resemble reports.	83%	That Micor printouts and PDFs are both easier to read and better formatted

MICOR information is now …

Helpful
94% ↑ 15%

Easy to find
73% ↑ 30%

Accurate
80% ↓ 4%

Sufficient
78% ↑ 24%

s. 22(1)(a)(ii)