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Coastal Strip Service Request

MARS quick reference guide

Biosecurity



International vessels intending to stay in Australian waters for an extended period may seek coastal status. This means that the vessel is released from biosecurity control, however it may still be required to comply with relevant state or territory requirements. Coastal status is granted after an inspection of the vessel has been completed and all biosecurity risks have been managed in an approved manner.

Note: Coastal status will no longer apply if the vessel leaves Australian territory or interacts with another vessel subject to biosecurity control. The status of the vessel will then return to international and will be subject to reporting requirements under *Section 193 of the Biosecurity Act 2015*.

What must you do

Coastal strip inspections are only completed at certain Australian ports. The master or agent should refer to the department's website to learn how to prepare for a coastal strip inspection: agriculture/biosecurity/avm/vessels

When to do it

The vessel's agent or master may submit a **Coastal Strip Service Request** to initiate this process. A service request can only be submitted in MARS if a port visit exists for that voyage. A port visit is created when a Pre-Arrival Report (PAR) or a Non-First Port of Entry (NFP) application is submitted.

How to request a coastal strip inspection

The request must be submitted as a Service Request in MARS through the **Request a Service** menu on the MARS home screen, or by clicking on the **Coastal Strip Request** icon. *For detailed steps refer to the MARS User Guide.*

- 1 Access the department's online web services at <https://online.agriculture.gov.au/selfservice/>
- 2 Sign in with the User ID and Password. The MARS Terms of Use must be accepted to complete the sign in.
- 3 Click on the MARS icon.
- 4 Click on the **Coastal Strip Request** icon on the MARS home screen.



Coastal Strip Request

- 5 Complete all the fields in the **Coastal Strip Request** window.

- 6 Once all the fields have been completed click on **Submit**.
- 7 A confirmation message will be displayed if the **Coastal Strip Service Request** was submitted successfully.

Any changes in circumstances must be reported to the department as soon as practicable.

What now?

- 1 The **Coastal Strip Service Request** will be assessed by the arrival port.
- 2 You can search and check the status of the service request in MARS through the **Application/Service Request** function.



Application/
Service Request

- 3 For urgent issues, you can follow up on the report by phoning the Maritime National Coordination Centre (MNCC).
- 4 The department's service responsibilities and standard of service commitment are detailed in the [Client Service Charter](http://agriculture.gov.au/about/commitment/client-service-charter) available at agriculture.gov.au/about/commitment/client-service-charter

NOTE: Screenshots provided in these guides are accurate at the time of printing and may look different in MARS.



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